

How to Create User Accounts

From time to time, you will want to add additional users to your CameraMatics account.

To do that, it is necessary to get in touch with CameraMatics using one of the channels below. Before you send in your request to one of the paths below, you should consider what level of access you require for the new user. There are 4 different access levels:

- **Org Admin** – Users with this access level will have no restrictions and can use the system fully at will.
- **Group Admin** – These users will be able to make changes much like Org Admins, but only for the group that they have been assigned to.
- **Fleet Manager** – These users have their permissions defined by admins on an individual basis, to suit your specific requirements

Your request should include:

- The full name of the user
- Access level required for the user (as above)
- Email address of the user

You can download a template for this information [here](#).

You can provide this information using either of these methods:

Contact our support team at support@cameramatics.com

Contact your Customer Success Manager – you can send in the same information to your CSM who will look after this request for you.

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Provision Vehicle Camera Limited t/a CameraMatics

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[CAMERAMATICS.COM](https://www.cameramatics.com)