

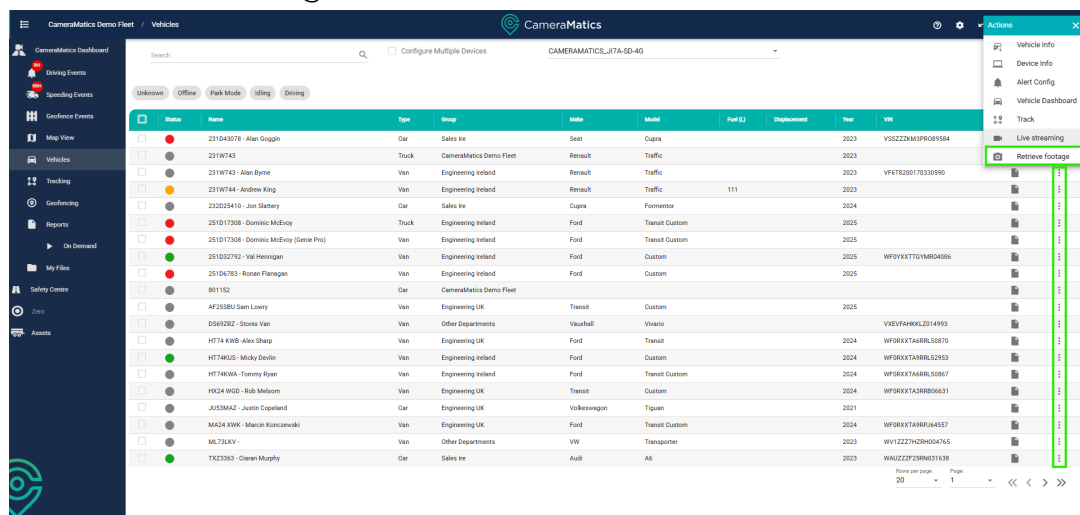
# How to Retrieve Ad Hoc Footage

From time to time, you may need to download footage from the platform. This may be for insurance purposes or to provide it to the police, for example. There are driving and speeding events, but now we will look at how to pull and view footage from a date and time that you choose.

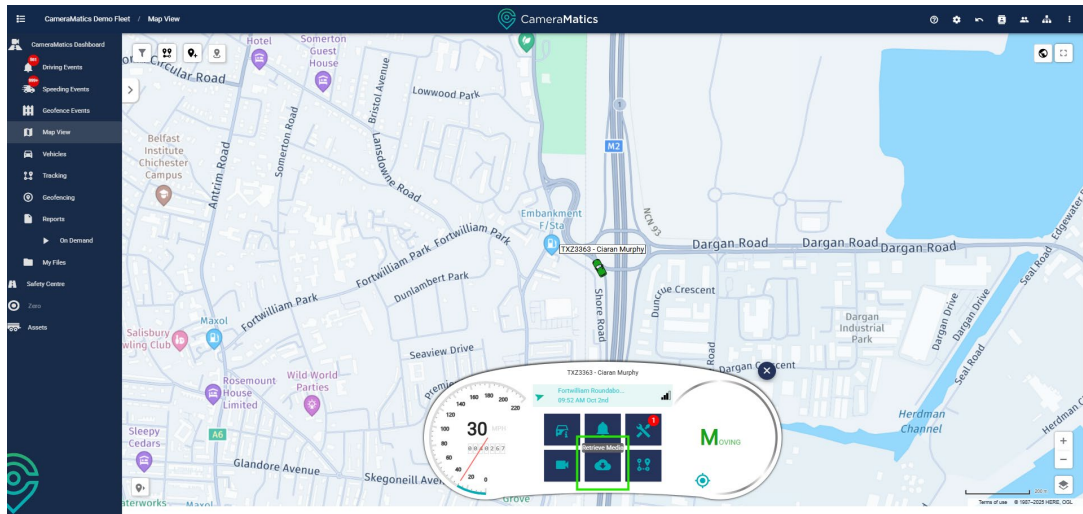
## Where to get Ad Hoc Footage

There are a number of areas within the platform to pull ad hoc footage. You must make sure, however, that the vehicle status is either Driving (Green), Idling (Amber/Yellow) or Park Mode (Red). The most common are:

- **Vehicle List** – By clicking the 3 dots to the right of a vehicle, you can click Retrieve Footage.



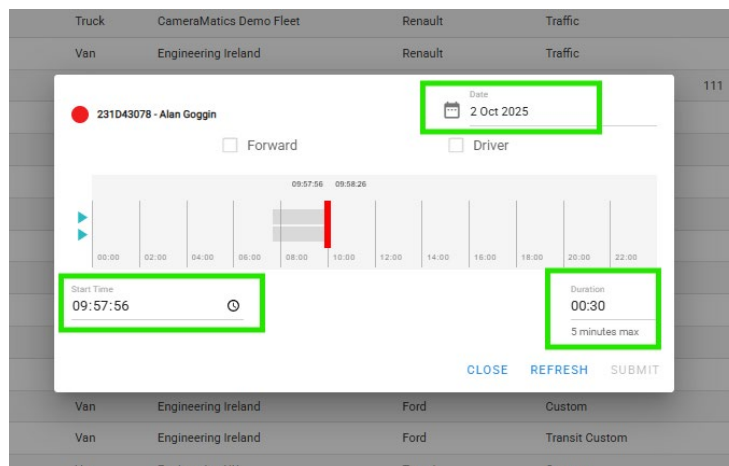
- **Map View** – In the map view, you can select a vehicle, and you will see the Retrieve Media button in the bottom row.



## Retrieving Footage

Whichever way you decide to pull footage from the process is the same across the platform.

You will get a pop-up, and then you will need to specify the date, time and duration of the footage you want. Note, you can only run 5 minutes at a time.



You can select the footage to store by checking the relevant cameras, and also preview the footage by clicking on play to the left. Once you are satisfied, click submit to send the footage to the cloud to keep indefinitely.

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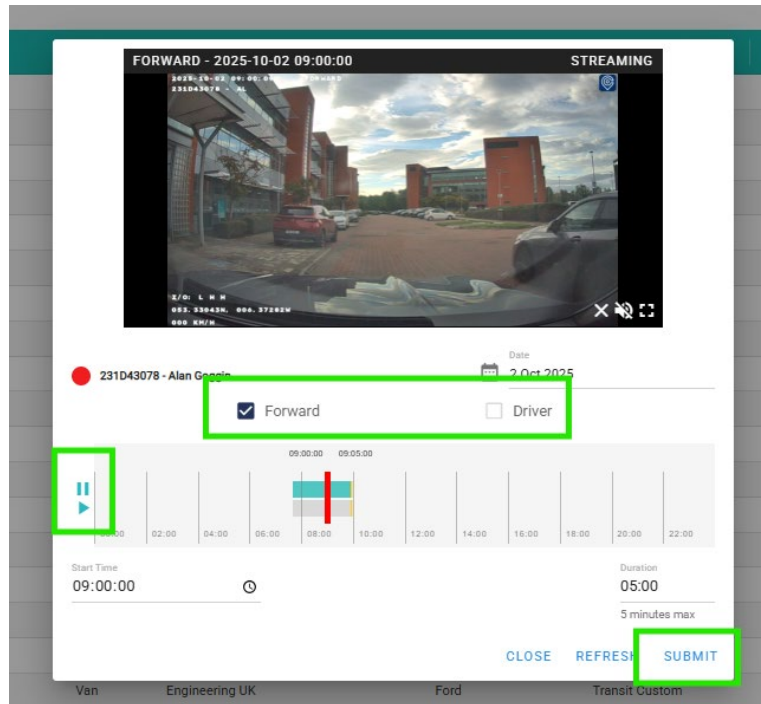
### My Safe Drive Ltd t/a CameraMatics

Registered in Ireland No. 548843  
Directors: M. O'Callaghan, S. Murray, G. Burchell (GB), J. Wyles (GB)

### Provision Vehicle Camera Limited t/a CameraMatics

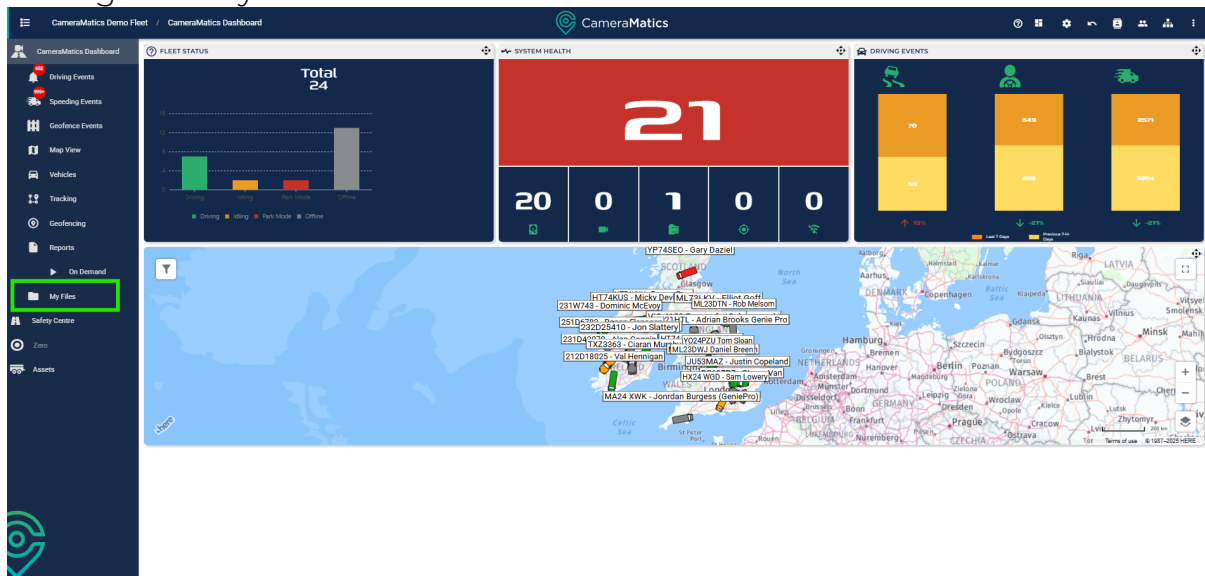
Registered in England No. 09939849  
Directors: M. O'Callaghan, S. Murray, S. Warne

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## Footage and My Files

Once you have submitted footage to the cloud, you can then access it through the My Files found in the left-hand side menu.



You will then see a list of all footage that you have submitted to the cloud for storage.

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CameraMatics Demo Fleet / My Files

Search... Show shared

File Name	Vehicle Name	Driver	Start Time	Duration	Channels	Created At	Status	Sharing	Actions
19201932_2025_02_07_15_54_51	—	—	7 February 2025 15:54:51	30s	left, forward, Rear, right	11 February 2025 14:21:24	9 of 6	Sharing	Actions
232028521_2025_02_07_10_29_51	—	—	7 February 2025 10:29:51	1m 30s	Right, Rear, Forward	11 February 2025 14:17:38	5 of 5	Sharing	Actions
BD73YOC_2025_02_05_09_31_38	—	—	5 February 2025 09:31:38	30s	Forward, Driver	5 February 2025 12:52:17	4 of 4	Sharing	Actions
EY74WNF_2025_02_05_11_00_00	—	—	5 February 2025 11:00:00	30s	Forward, Driver	5 February 2025 12:49:30	3 of 4	Sharing	Actions
152LH1919_2025_01_30_01_42_51	—	—	30 January 2025 01:42:51	30s	right, left, forward	30 January 2025 12:28:21	5 of 5	Sharing	Actions
172 LH 199_2025_01_30_10_17_25	—	—	30 January 2025 10:17:25	30s	right, left, rear, forward	30 January 2025 12:24:43	6 of 6	Sharing	Actions
251 LH 386_2025_01_30_09_55_18	—	—	30 January 2025 09:55:18	2m 30s	forward, right	30 January 2025 12:22:04	6 of 6	Sharing	Actions
MR12OLT_2025_01_28_09_55_06	—	—	28 January 2025 09:55:06	5m 0s	Forward	29 January 2025 11:48:09	3 of 3	Sharing	Actions

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You can also share this footage with anyone that is within your contacts list. They can be internal or external contacts.

CameraMatics Demo Fleet / My Files

Search... Show shared

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